AMENDMENT TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in this application.

Listing of Claims:

1. (Currently Amended)   A computer implemented method for bulk communication of information to recipients via multiple delivery media including facsimile, email, ~~surface mail,~~ and SMS messaging, said method including the steps of:

receiving ~~via a single interface~~ and processing information for distribution including information regarding recipients and including information on the recipients' delivery preferences; ~~and~~

~~transmitting at least one document based on said received information using a specified one of said delivery media for each of said recipients based on said recipients' delivery preferences~~

forming a plurality of documents from information for distribution by merging the information for distribution with a template document specific to a delivery media, wherein a different template document is used for each delivery media,

bundling the plurality of documents together into a plurality of bundles, each bundle containing a plurality of documents and each bundle formed of documents to be delivered over a specified delivery media of the multiple delivery media, wherein the specified delivery media is determined based on the recipients' delivery preferences;

transmitting the plurality of bundles;

receiving and processing a report for each bundle of the plurality of bundles indicating whether transmission of documents in the bundle over said specified delivery media has failed; and

escalating transmission of the plurality of documents using a different delivery media of the multiple delivery media for each of said recipients for whom

transmission by said specified delivery media has failed, wherein the different delivery media is determined based on the recipients' delivery preferences.

2. (Cancelled)

3. (Currently Amended)   The method according to claim 1, wherein said received information includes ~~one~~ two or more said template documents ~~and data specific to each recipient~~.

4. (Cancelled)

5. (Cancelled)

6. (Cancelled)

7. (Currently Amended)   The method according to claim [[2]] 1, further including the steps of:

converting said ~~at least one document~~ plurality of documents into a format suitable for said specified one or different one of delivery media for each recipient; and

sending said formatted document~~s~~ to a carrier for transmission using said specified one or said different one of said delivery media,

wherein said report indicating whether said plurality of documents transmitted by said specified delivery media has failed is received from the carrier.

8. (Cancelled)

9. (Cancelled)

10. (Original)   The method according to claim 1, wherein said delivery media includes archiving.

11. (Currently Amended)   The method according to claim 1, wherein said delivery media includes one or more new <u>delivery</u> media types.

12. (Currently Amended)   A system for bulk communication of information to recipients via multiple delivery media including facsimile, email, ~~surface mail,~~ and SMS messaging, said system including:

a ~~single interface~~ <u>means</u> for receiving information ~~for distribution including~~ and <u>processing</u> information regarding recipients <u>and including information on recipients'</u> <u>delivery preferences;</u> ~~and~~

<u>means for forming a plurality of documents from information for distribution by</u> <u>merging the information for distribution with a template document specific to each</u> <u>delivery media, wherein a different template document is used for each delivery media</u> <u>of said multiple delivery media;</u>

<u>means for bundling the plurality of documents together into a plurality of</u> <u>bundles, each bundle formed of plurality of documents to be delivered over a specified</u> <u>delivery media, wherein the specified delivery media is determined based on the</u> <u>recipients' delivery preferences;</u>

means for transmitting ~~at least one document based on said received information~~ ~~using a specified one of said delivery media for each of said recipients based on said~~ ~~recipients' delivery preferences~~ <u>a plurality of documents;</u>

<u>wherein the means for bundling forms a bundle of plurality of documents</u> <u>together to be sent over the same delivery media and provides the bundled plurality of</u>

documents to the means for transmitting, and wherein the means for transmitting includes means for transmitting the bundled plurality of documents;

means for receiving and processing a report for each said bundle indicating whether transmission of documents in the bundle over said specified delivery media has failed; and

means for escalating transmission of said plurality of documents using a different delivery media of the multiple delivery media for each of the recipients for whom transmission by said specified delivery media has failed, wherein the different delivery media is determined based on said recipients' delivery preferences.

13. (Cancelled)

14. (Currently Amended)   The system according to claim 12, wherein said received information includes ~~one~~ two or more template documents and data specific to each recipient one that is specific to the specified one of said delivery media and another that is specific to the different one of said delivery media.

15. – 20. (Cancelled)

21. (Currently Amended)   The system according to claim 12, wherein said one of said multiple delivery media ~~includes archiving~~ is an archive.

22. (Currently Amended)   The system according to claim 12, wherein said delivery media includes one or more new delivery media types.

23. (Currently Amended)   A computer program product including a computer

readable medium having a computer program recorded therein for bulk communication of information to recipients via multiple delivery media including facsimile, email, ~~surface mail,~~ and SMS messaging, said computer program product including:

computer program code means for receiving ~~via a single interface~~ and processing information for distribution including information regarding recipients and including information on the recipients' delivery preferences; ~~and~~

computer program code means forming a plurality of documents from the information for distribution by merging information for distribution with a template document specific to the delivery media, wherein a different template document is used for each delivery media;

computer program code means for bundling the plurality of documents together into a plurality of bundles, each bundle formed of documents to be delivered over a specified delivery media of said multiple delivery media, wherein the specified delivery media is determined based on the recipients' delivery preferences;

computer program code means for transmitting ~~at least one document based on said received information using a specified one of said delivery media for each of said recipients based on said recipients' delivery preferences~~ the plurality of bundles; and

computer program code means for escalating transmission of said plurality of documents using a different delivery media of said multiple delivery media for each of said recipients for whom transmission by the specified delivery media has failed, wherein the different delivery media is determined based on said recipients' delivery preferences.

24. (Cancelled)

25. (Currently Amended)   The computer program product according to claim 23, wherein said received information includes ~~one~~ two or more template documents and

data specific to each recipient, one that is specific to the specified delivery media and another that is specific to the different delivery media.

26. (Cancelled)

27. (Cancelled)

28. (Cancelled)

29. (Currently Amended) The computer program product according to claim ~~24~~ 23, further including:

computer program code means for converting ~~said at least one~~ each document of at least one of the bundles into a first format suitable for said specified ~~one or different one of~~ delivery media ~~for each recipient~~; and

computer program code means for sending ~~said~~ the formatted documents to a carrier for transmission using said specified ~~one or said different one of said~~ delivery media;

wherein the computer program code means for escalating transmission of said plurality of documents using the different delivery media escalates transmission of a document dependent on a delivery report received from said carrier;

and wherein the computer program product further includes computer program code means for converting each escalated document into a second format suitable for said different delivery media, wherein the second format is different to the first format.

30. (Cancelled)

31. (Cancelled)

32. (Currently Amended)   The computer program product according to claim 23, wherein <u>one of</u> said delivery media ~~includes archiving~~ <u>is an archive</u>.

33. (Currently Amended)   The computer program product according to claim 23, wherein said delivery media includes one or more new <u>delivery</u> media types.

34. – 36. (Cancelled)

37. (New) The computer-implemented method of claim 1, wherein one of said multiple delivery media is surface mail.

38. (New) The system of claim 12, wherein one of said multiple delivery media is surface mail.

39. (New) The computer program product of claim 23, wherein one of said multiple delivery media is surface mail.

40. (New) The method according to claim 1, wherein the information specific to each recipient is in an XML file and each said template document is an XSL template.

41. (New) The system according to claim 12, wherein the information specific to each recipient is in an XML file and each template document is an XSL template.

42. (New) The computer program product according to claim 23, wherein the information specific to each recipient is in an XML file and each template document is an XSL template.

43. (New) The method of claim 1, wherein the documents are bundled together prior to the step of merging the information specific to the recipient with the template document specific to the delivery media.

44. (New) The system according to claim 12, wherein the means for bundling the plurality of documents together bundles the documents before the information specific to each recipient is merged with the template document.

45. (New) The computer program product according to claim 23, wherein the computer program code means for bundling the plurality of documents together operates before the computer program code means for forming the plurality of documents by merging the information specific to each recipient with the template document.